



Evaluation framework for Game LLMs

Konrad Tollmar - Head of Research, SEED, Electronic Arts
Johanna Björklund - Associate professor at Umeå University, and WASP
WARA Media and Language Leader

Industrial and Academic supervisor



Dr. Konrad Tollmar is the Head of Research at SEED Electronic Arts. Prior to EA, he worked at KTH, Ingvar Kamprad Design Centre, MIT CSAIL, Ericsson and Apple.

Dr. Johanna Björklund is an Associate Professor at the Department of Computer Science, Umeå University, and the leader of WASP WARA Media and Language.









SEED is a pioneering group within Electronic Arts, combining creativity with applied research.

We explore, build, and help define the future of interactive entertainment.







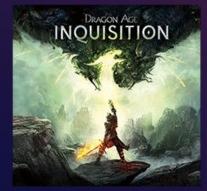




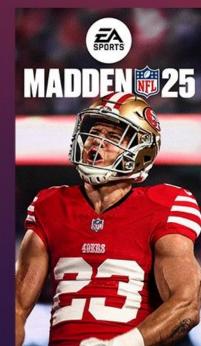










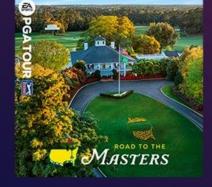














Game Trial





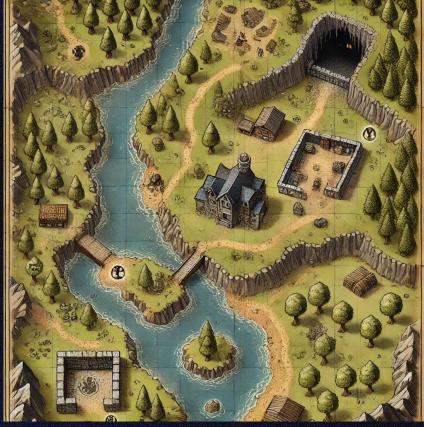


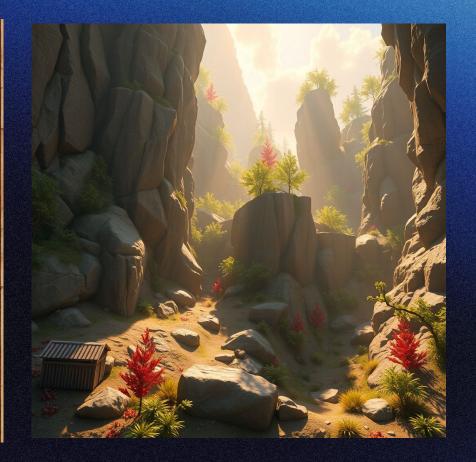




LLM Use-cases for Games



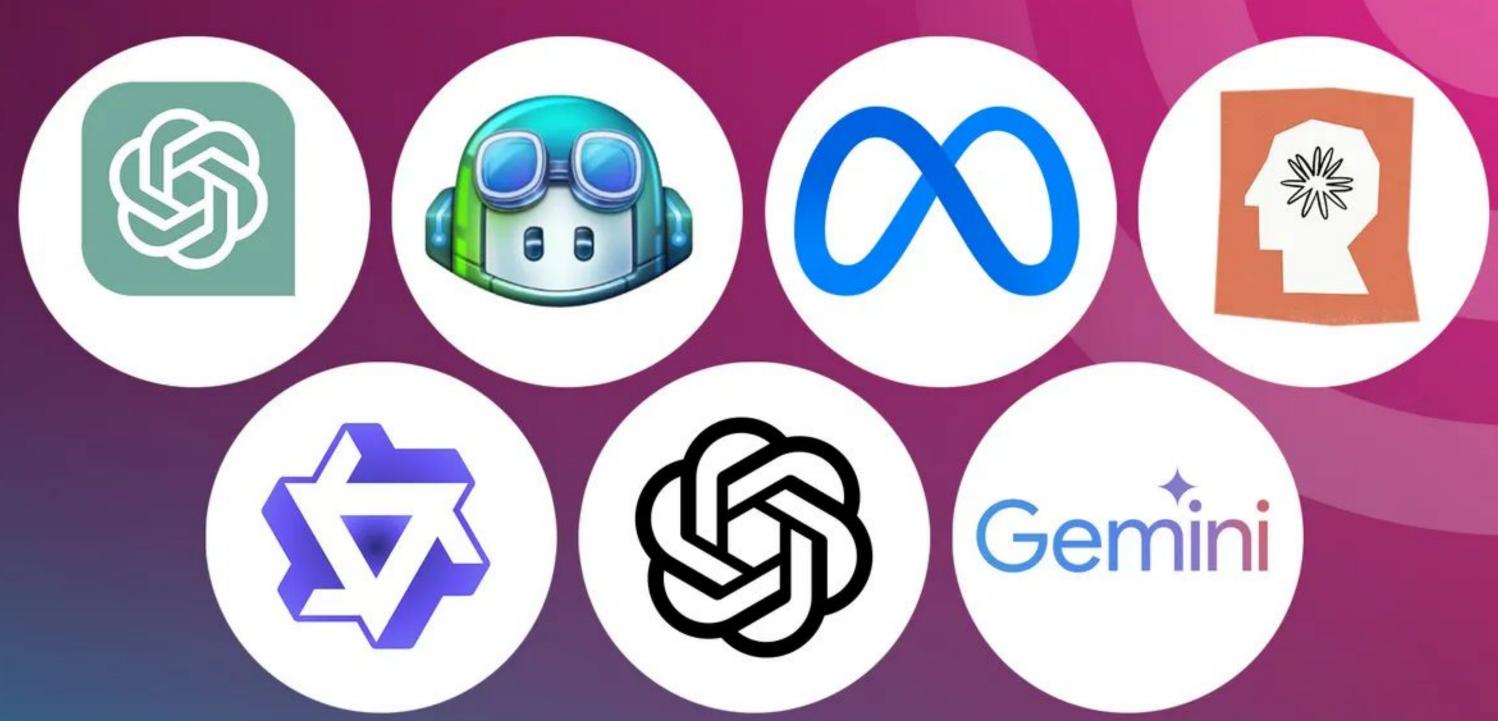




NPC Dialogs

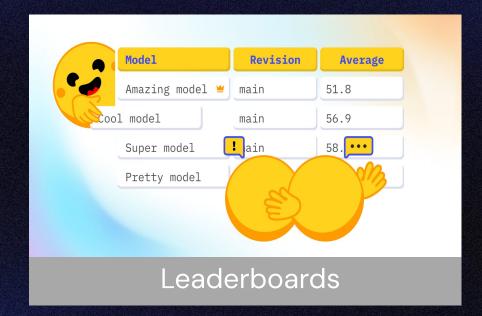
Navigation and Tasks

Design and Content





LLM Evaluation Overview



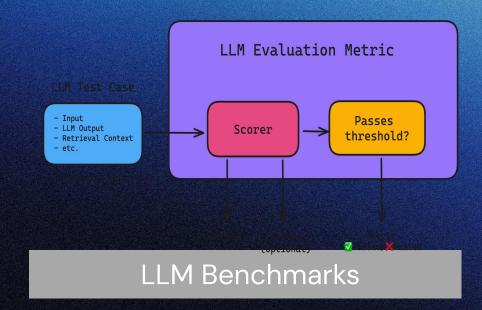
LLM leaderboards are platforms that aim to rank and compare the performance of various Large Language Models (LLMs). For example:

- Open LLM Leaderboard (Hugging Face)
- Chatbot Arena (LMSYS Org)
- Holistic Evaluation of Language Models (HELM by Stanford)



Focuses on assessing the quality, usefulness, and impact of LLMs from the perspective of human users. Examples of methods:

- Comparative Evaluation (A/B Testing and Rankings)
- Crowd-sourced: Scale Al, Appen, Amazon
 Mechanical Turk (MTurk)



Evaluate the performance of Large Language Models (LLMs) across various tasks. Examples of tests:

- GLUE (General Language Understanding Evaluation)
- MMLU (Massive Multitask Language Understanding)
- Hugging Face: transformers, Natural Language Toolkit: nltk, LangChain, scikit-learn



Guideline for Game LLM Evaluation



Use-cases

There are many potential uses-case, and one approach is to match LLM performance towards these requirements:

- Non-Player Characters
- Player Assistant
- Commentator/Reteller
- Game Design and Development Assistance
- Accessibility
- Localization



Challenges

Focuses on assessing the quality, usefulness, and impact of LLMs from the perspective of human users. Examples of challenges:

- Real-time Interaction
- Contextual Awareness
- Consistency
- Controllability
- Safety and Ethics
- Avoiding Al Bias



Metrics

Evaluate the performance of Large Language Models (LLMs) across various tasks. Examples of tests:

- Dialogue Quality
- Narrative Impact
- Gameplay Performance
- Technical Performance



Explore LLM Evalution

Explore current state-of-art and define useful metrics for Game LLM

Build prototypes

Take some open-source games, integrate an LLM toolkit and some basic use-cases

Game LLM Eval

Evaluate the performance of across various tasks. Define what works well and how to integrate this into a useful framework for Game LLM.

We're changing the game. Join us!

ktollmar@ea.com johanna@cs.umu.se





